



# Product Release Notice

## ErisTerminal™ 1.0.4 Firmware

Release Date: March 2015

This document contains the release notes for VTech ErisTerminal version 1.0.4. This upgrade release includes significant enhancements; therefore, users of previous ErisTerminal releases are encouraged to upgrade. The following topics are detailed below.

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### What's new?

With the release of 1.0.4, the following features have been added. Numbers in parentheses indicate VTech's internal tracking ticket number.

#### **Metaswitch compatibility**

- Interoperability with Metaswitch has been completed with firmware version 1.0.4
- Endpoint pack is available and can be downloaded from the Metaswitch server (1090, 1177)
- New PFK function for Metaswitch: "Enhanced Call Park"
  - New VSP725 and VSP735 PFK function combines BLF (monitoring Metaswitch "Park Orbit"), performing blind transfer of a call to the park orbit, and call pickup from the park orbit. (183, 412)
- Support Intercom Call on Metaswitch
  - Added support for Metaswitch Intercom Call. Such calls are performed using Deskset PFK and will be auto-answered at the receiving extension. The PFK must have "Paging FAC" and "Page PFK value" values populated. (654)

#### **Unlocking additional G.729 channels**

- Added the capability of unlocking more than the default two G.729 channels for the VSP600 with a license key. (655)



## Recent Changes

All products:

| <i>Description</i>  | <i>Reference Number</i> |
|---|-------------------------|
| Fixed redirected provisioning when HTTP server URL points to a provisioning file on an HTTPS server.  | #1437                   |
| Corrected issue where using "reset to default" did not return tone definition, idle/bootup logo, and custom soft keys to default settings.              | #1227                   |
| MWI now comes on after receiving a message waiting notification from certain servers that send additional parameters along with the subscription state. | #981                    |
| Fixed SRTP library from intermittently causing a device reset.  | #1641                   |

VSP725 and/or VSP735:

| <i>Description</i>  | <i>Reference Number</i> |
|---|-------------------------|
| Music on hold is now heard on VSP725/VSP735 when registered to Metaswitch.  | #1259                   |
| Desksets are now generating local "page auto answer" tone for incoming page/intercom calls. Applies to Broadsoft and Metaswitch.                            | #1262                   |
| Fixed condition where VSP725 showed "Line(s) unregistered" with a line registered when custom logo has been enabled.  | #927                    |
| Corrected intermittent problem when deleting all local directory entries (when the directory has the maximum number of entries) affecting the DECT RF link. | #1583                   |
| Corrected problem when LDAP search is executed with SSL   | #1680                   |

VSP600/VSP601:

| <i>Description</i>  | <i>Reference Number</i> |
|---|-------------------------|
| In the handset menu, the length of the provisioning server string (under Menu > Admin Settings > Provisioning) has been expanded from 50 to 256 characters. | #1488                   |
| Corrected low battery indication on the handset after over the air firmware update.   | #1185                   |
| Performing factory reset using WebUI or reset switch now works correctly.   | #1295                   |
| Fixed Broadsoft blind transfer, with proper REPLACES in the Refer-To header.  | #975                    |



## How to upgrade

Please refer to the Administrator and Provisioning Manual for your ErisTerminal product, available [here](#).

## Version Compatibility

Certain features in Version 1.0.4 are not compatible with previous versions.

The Call history database has been redesigned for 1.0.4. As a consequence, the contents of those databases will no longer be available in the event of a downgrade to any previous version (#1283).

## Manuals

For more information on the features described herein, please reference the Synapse manuals and technical documents located here: <http://businessphones.vtech.com/support/manuals>

## Product support

For additional questions, please contact the VTech Business Phones team. Contact information is available here: <http://businessphones.vtech.com/support/contact-us>